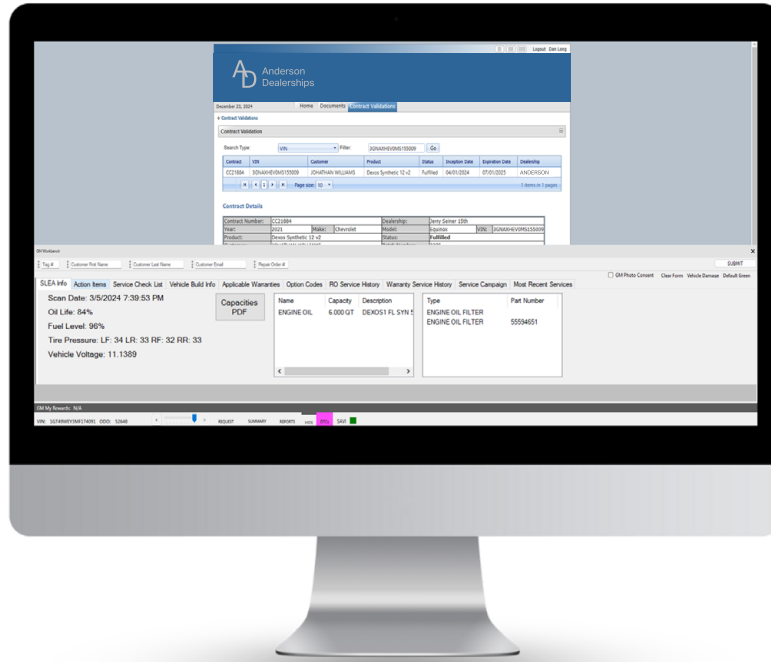


SERVICE  LANE
eAdvisor

THE PERFECT SERVICE LANE CHECK-IN SYSTEM

Technology that drives the service lane.



Automate. Deliver. Streamline.

We pull key diagnostic info from the OBD-II port in just 5 –7 seconds, and then transmit it to the advisor's computer. While your advisor performs the walk around, eAdvisor automatically prints all the necessary OEM reports and VIN-specific maintenance recommendations, making up-selling a breeze. eAdvisor saves your team at least 3 minutes per check-in and increases their focus on the customer and selling opportunities.

Vehicle Scans



Fast, accurate vehicle scanning for speedy customer check-in

Wireless Data



Real-time vehicle data transfers wirelessly

RO Transfer



Vehicle data transfers to RO with a single click

Instant Alerts



DTC and recall alerts available immediately

Reports



OEM Vehicle Information Reports (VIS, VIP, Oasis, etc.)

Digital Tools



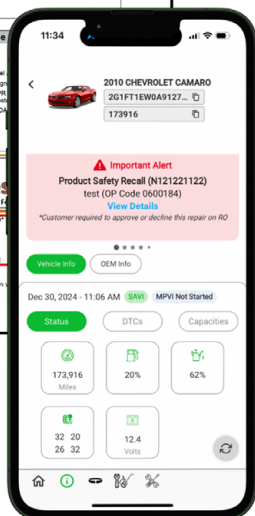
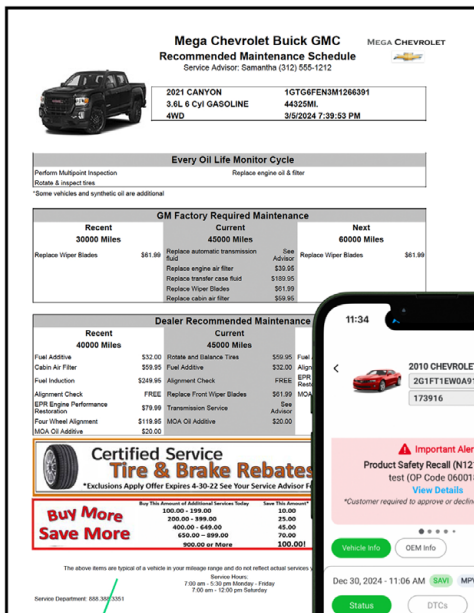
Recommended maintenance menus & service contract sales tool



How It Works



- 1 Greet customers at their vehicle and plug the eAdvisor scan tool into the vehicle's OBD-II port. eAdvisor will begin to transmit the vehicle data to the advisor's device.
- 2 While eAdvisor transmits the data, the advisor can consult with the customer.
- 3 eAdvisor will turn on the vehicle's exterior lights. This is a visual cue for the advisor to do a walk-around arrival inspection, checking lights, and tires.
- 4 During the walk-around eAdvisor automatically sends the vehicle reports to the printer and can be presented immediately to the customer.
- 5 Use the vehicle data pulled from the vehicle to begin the repair order. Flashing colors will alert you to open recalls, branded titles, service contracts, or factory pre-paid maintenance.
- 6 Review the printed VIN-Mileage specific maintenance report to inform customers of their vehicle's maintenance needs and recommend the purchase.



Ready to Optimize your Service Lane?

- > Increase Hours and Dollars per Repair Order
- > Improve CSI and Customer Retention
- > Android/iOS App – Delivers vehicle data from the vehicle to your advisor's phone/tablet.
- > eSS: eAdvisor's new enhanced MPVI-Video-Texting features*
*Requires DMS integration

Autoprint Reports



Real-Time Manufacturer Integration Vehicle Report

MAZDA Mazda North America Operations
Warranty Vehicle Inquiry Report
Dealer: ZJ953

October 6, 2021

Vehicle Information

VIN: JH4FA1H663LA000000

Model: 2017 MAZDA3 S
Year: 2017
Color: BLACK
Type: SEDAN

Warranty Start Date: 08/25/17

Original Owner: MVER

DMV Transfer Date:

Current Owner: MVER

Selling Dealer: CH503

Date Wholesale: 04/03/18

Date Retail: 06/29/18

Wholesale Dealer:

Retail Dealer: CH568

Retail Flag: Y

Production Date: 08/31/16

Emission Type: 69-S1A

Abolition Date: 03/16/20

ISX / CSI / VDS / Others:

Branded / Warranty Info:

VIP Summary Report

Dealer Entered Name: NIKOLAI
Date: October 5, 2021
Time: 10:17:09
Dealer Entered October: 45,852 Miles

INTERACTIVE NIKOLAI

Dealer: ZJ953
Identification: AWP204

Warranty Coverage

Basic Vehicle Information

VIN: JH4FA1H663LA000000
Model: MAZDA3
Year: 2017
Color: BLACK
Type: SEDAN

Production Date: 08/31/16
Retail Date: 06/29/18
Wholesale Date: 04/03/18

Warranty Start Date: 08/25/17
Warranty End Date: 08/25/22

Warranty Extension Coverage:

Powertrain Coverage Information

Powertrain Coverage: Y
Warranty Start Date: 08/25/17
Warranty Mileage: 60,000

MSA Maintenance (No Contract):
Warranty Start Date: 08/25/17
Warranty Mileage: 60,000

Other Coverage Information

Coverage Type: R1911
Description: NISSAN ONE TO ONE RESEARCH PROGRAM

Nissan DBS National Service History

Vehicle Information

VIN: JH4FA1H663LA000000
Model: MAZDA3
Year: 2017
Color: BLACK
Type: SEDAN

Production Date: 08/31/16
Retail Date: 06/29/18
Wholesale Date: 04/03/18

Warranty Start Date: 08/25/17
Warranty End Date: 08/25/22

Warranty Extension Coverage:

Powertrain Coverage Information

Powertrain Coverage: Y
Warranty Start Date: 08/25/17
Warranty Mileage: 60,000

MSA Maintenance (No Contract):
Warranty Start Date: 08/25/17
Warranty Mileage: 60,000

Other Coverage Information

Coverage Type: R1911
Description: NISSAN ONE TO ONE RESEARCH PROGRAM

TOYOTA Service Lane

Vehicle Information

VIN: 5N1AZ2M44K
Model: MURANO
Year: 2019
Color: SILVER
Type: SUV

Production Date: 07/20/19
Retail Date: 07/20/19
Wholesale Date: 07/20/19

Warranty Start Date: 07/20/19
Warranty End Date: 07/20/24

Warranty Extension Coverage:

Powertrain Coverage Information

Powertrain Coverage: Y
Warranty Start Date: 07/20/19
Warranty Mileage: 60,000

MSA Maintenance (No Contract):
Warranty Start Date: 07/20/19
Warranty Mileage: 60,000

Other Coverage Information

Coverage Type: R1911
Description: NISSAN ONE TO ONE RESEARCH PROGRAM

VEHICLE REPORT

2017 Chevrolet Equinox
VIN: 3G8C1K227319
Odometer: 19,269 Miles

Delivery Date: 12/30/2016
Service Address: john handlirns
Visit Type: unspecified

Suburban Cadillac Buick

OL Life: 9%

Suburban Status: Equipped & Active

Advanced Diagnostic Report: Equipped & Active

Center Owner Status: Insufficient customer information

Previous Visit: 11/10/2018
Odometer: 16,211 Miles
Service Location: Service Lane

Required Field Actions

Service Contracts

Service Information

Service Date	K.D.	Mileage	Transaction	Op Code	Description	Adviser	Service Type
12/30/2016	95742	2965	2965	000103	Chevrolet Factory Maintenance	10211	Warranty
12/30/2016	95742	2965	000103	000103	Chevrolet Factory Maintenance	10211	Warranty
12/30/2016	148634	2700	000103	000103	Chevrolet Factory Maintenance	10211	Warranty
12/30/2016	148634	2700	000103	000103	Chevrolet Factory Maintenance	10211	Warranty
12/30/2016	148634	2700	000103	000103	Chevrolet Factory Maintenance	10211	Warranty
12/30/2016	148634	2700	000103	000103	Chevrolet Factory Maintenance	10211	Warranty

Manufacturer & Dealer Recommended Maintenance

Mega Toyota

Recommended Maintenance Schedule

2017 CONQUEROR
3.5 L 4-CYL GASOLINE
FWD

Every Oil Life Monitor Cycle

Factory Required Maintenance

Dealer Recommended Maintenance

Service Center: **It's About The Air You Breathe**

WIPER BLADES: **What About Your Wiper Blades?**

Mega Chevrolet

Recommended Maintenance Schedule

2017 CHEVROLET EQUINOX
3.6 L 4-CYL GASOLINE
FWD

Every Oil Life Monitor Cycle

Factory Required Maintenance

Dealer Recommended Maintenance

Service Center: **It's About The Air You Breathe**

WIPER BLADES: **What About Your Wiper Blades?**

Mega Nissan

Recommended Maintenance Schedule

2019 MURANO
3.5 L 4-CYL GASOLINE
FWD

Every Oil Life Monitor Cycle

Factory Required Maintenance

Dealer Recommended Maintenance

Service Center: **It's About The Air You Breathe**

WIPER BLADES: **What About Your Wiper Blades?**

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