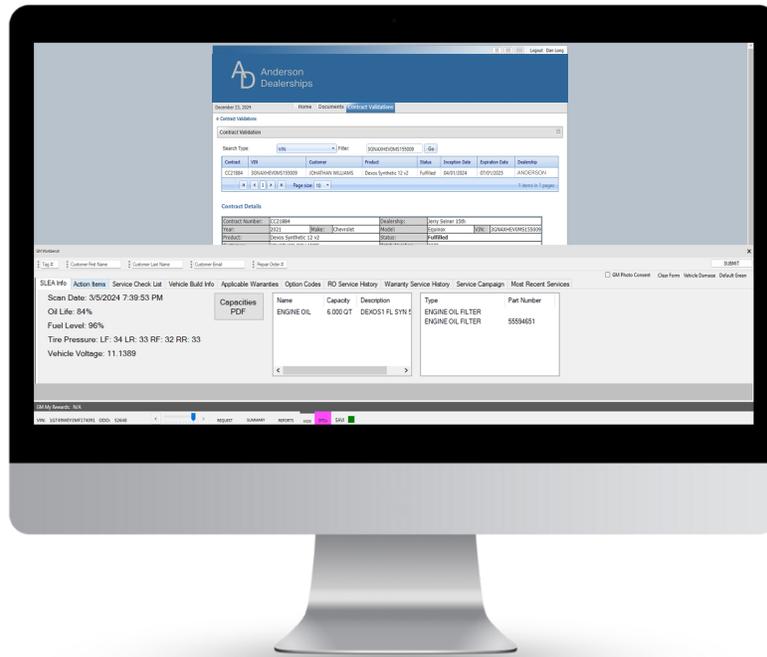# SERVICE LANE eAdvisor

THE PERFECT SERVICE LANE CHECK-IN SYSTEM

Technology that drives the service lane.

Automate. Deliver. Streamline.

We pull key diagnostic info from the OBD-II port in just 5 –7 seconds, and then transmit it to the advisor's computer. While your advisor performs the walk around, eAdvisor automatically prints all the necessary OEM reports and VIN-specific maintenance recommendations, making up-selling a breeze. eAdvisor saves your team at least 3 minutes per check-in and increases their focus on the customer and selling opportunities.

Vehicle Scans
Fast, accurate vehicle scanning for speedy customer check-in

Wireless Data
Real-time vehicle data transfers wirelessly

RO Transfer
Vehicle data transfers to RO with a single click

Instant Alerts
DTC and recall alerts available immediately

Reports
OEM Vehicle Information Reports (VIS, VIP, Oasis, etc.)

Digital Tools
Recommended maintenance menus & service contract sales tool

How It Works

1. Greet customers at their vehicle and plug the eAdvisor scan tool into the vehicle's OBD-II port. eAdvisor will begin to transmit the vehicle data to the advisor's device.

2. While eAdvisor transmits the data, the advisor can consult with the customer.

3. eAdvisor will turn on the vehicle's exterior lights. This is a visual cue for the advisor to do a walk-around arrival inspection, checking lights, and tires.

4. During the walk-around eAdvisor automatically sends the vehicle reports to the printer and can be presented immediately to the customer.

5. Use the vehicle data pulled from the vehicle to begin the repair order. Flashing colors will alert you to open recalls, branded titles, service contracts, or factory pre-paid maintenance.

6. Review the printed VIN-Mileage specific maintenance report to inform customers of their vehicle's maintenance needs and recommend the purchase.

Autoprint Reports

Ready to Optimize your Service Lane?

➤ Increase Hours and Dollars per Repair Order

➤ Improve CSI and Customer Retention

➤ Android/iOS App – Delivers vehicle data from the vehicle to your advisor's phone/tablet.

➤ eSS: eAdvisor's new enhanced MPVI-Video-Texting features*
*Requires DMS integration

Real-Time Manufacturer Integration Vehicle Report

Manufacturer & Dealer Recommended Maintenance